

Installation Procedures

Below are a few tips to make the installation of your new flooring a more productive and pleasant experience.

- Please be available to answer your telephone the morning of your installation as your installer may be trying to contact you.
- Generally speaking, our installers will move the “heavy” items and you are requested to move the small “easy to break” items, such as antiques, china, crystal, lamps, vases, knick-knacks, toys, clothing, boxes, etc... If a piece of antique furniture is too heavy for you to move, our installers will attempt to move with your assistance/supervision...and at customer’s risk.
- Your installer can not move the following items:
 - Aquariums, Computers, Copy/Fax Machines, Filled Bookcases, Undrained Waterbeds, Pool Tables, Pianos/Organs (will be moved at customer’s risk and expense and we will not be responsible for leveling and tuning.)
 - We do not disconnect/reconnect gas lines, water lines, stereo systems, speakers, DVD players, phone lines, etc...
- Your flooring installation will be completed faster by your removing bed linens and cleaning out the bottom of closets. (Your installer will break down beds if necessary, and it is not necessary to clean out entire closets, just leave space at bottom for install.)
- Please warn installers where any cords or cables (TV, cable, phone, etc...) are to avoid any damage during installation.
- Your installers will vacuum your new carpet with customer’s vacuum. All furniture will be replaced after your new floor has been installed.
- Your professional installers are licensed, insured and are required to collect all owed moneys upon delivery.
- We do not cut doors or pay to have doors cut.
- Any installation not completed must be rescheduled with store management, not installers. Carpets & More will only be responsible for work contracted on your copy of the Carpets & More invoice. Any damage that might occur during installation must be reported to store within 24 hours of installation.
- If you have any questions about preparing for your flooring installation, please do not hesitate to contact us at 407-977-3393